

### arrive with a smile



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# A PRIVATELY OWNED BUSINESS OUR HISTORY



The INTERLINE Network has been founded in 1992 and is still one of the leading companies in the field of chauffeur service.

Increasing service levels, scaling up the business and driving technological innovation in the field has been key to the ongoing success of INTERLINE.

But at the core of or business—then and now—has always been putting people first.

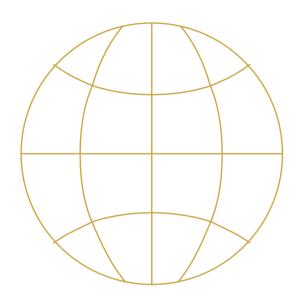
We fully commit to our clients.

No matter whether private chauffeuring or organizing transport for a 5000 people event—at INTERLINE we are obsessed with creating a flawless and enjoyable experience for our clients so your guests arrive with a smile.

INTERLINE looks back on over two decades of collaborating with the best—we know most of our suppliers personally, allowing us to collaborate in full confidence on an industry-leading level. We officially turned gold standard of the industry when *Carey International*—the world's leading premium transport network—appointed us their international licensee for transport services in Germany and Switzerland.



# A PRIVATELY OWNED BUSINESS GOING GLOBAL



Organic growth, fueled by client demand, led to the creation of *INTERLINE GLOBAL* over six years ago. Initially based in Munich, we have added another headquarter in Lisbon and operate worldwide. Our international business unit, consisting of over 20 devoted full-time international professional project and event managers, transport experts, and logistics specialists, team up with account managers and client teams to customize distinct plans for globally operating companies, DMCs, TMCs, private flight operators and flight support companies. Then we execute those plans to perfection.

From Reykjavik to Abu Dhabi, from Madrid to New York—the world is our oyster and we offer our international expertise in over 80 countries worldwide, to make sure you and your guests are well cared for, at ease and safe. It is through our partnership with Carey worldwide that we can guarantee what others can't: highest standards worldwide and a boutique approach, no matter whether we are catering to a single private jet passenger on an air strip in Panama or thousands of passengers attending a congress in Rio de Janeiro.



# A PRIVATELY OWNED BUSINESS WHAT WE EXCELL IN

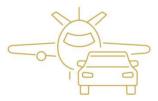




**EVENTS** 



GROUND TRANSPORTATION PRIVATE AVIATION



INDIVIDUAL
TRANSPORTATION
CORPORATE/
LEISURE



INTERLINE GLOBAL is the one stop shop for all ground transportation needs.

We are specialized in international roadshows and events—no matter whether you are launching new products, organizing a congress or company anniversary. Our dedicated teams are experts at handling your logistics and consulting you on maximizing the efficiency of your planning, while making sure you don't have to worry about a thing. Because we think of everything.

Over 16,500 grounds transports in 2016 across the globe and many happy clients have made us the preferred ground transportation partner for many private aviation clients. In a world where minute delays can have huge financial impact, our accuracy, professionalism and commitment are benchmark.

Individual transportation rounds off the list of our know-how in everything on four wheels. Whether corporate chauffeuring or leisure travel, we get you where you want to go and need to be while making the journey enjoyable.

Arrive with a smile.





## **CORPORATE ROADSHOWS & EVENTS**



# ROADSHOWS & EVENTS WHAT YOU CAN EXPECT











### INITIATE

Standard response time within the hour Phone 24/7

Never a mailbox, never a call center Mail: info@interline-global.com

#### PRE-SERVICE

- Dedicated team creates tailor-made plan
- Highly efficient ground manifest with ideal economic vehicle utilization
- Perfect pre-briefing all chauffeurs

### LIVE +++

- Check and reconfirm all flights and chauffeur status
- Perfect service and confirmations
- On-location coordination

### POST-SERVICE

- Reconciliation of all costs prior to invoicing
- SPOC: Insurance and claims handling worldwide

Our job is taking care of you and your guest. We are obsessed with immaculate service and flawless execution from first contact to invoice reconciliation.

You can expect us to apply our knowledge, our diligence and our expertise to providing you with a highly efficient ground manifest that does not put your transports at risk but excludes expensive slack. Our dedicated international roadshow and events team proactively checks every single booking for feasibility in terms of location access and vehicle capacity. We review every ground manifest for ideal economic utilization.

We check every flight for correctness at the time of booking. We check every flight for the estimated time of arrival (ETA) prior to pickup. We check every chauffeur's status at key points of each service (in position, pickup, drop-off). We ensure every chauffeur is well briefed and aware of exact pickup and drop-off location, correct vehicle type, correct pickup sign, fulfilment of our standards and other special instructions. We work only with licensed, full-time chauffeurs to ensure the highest degree of expertise and professionalism.

For events, we provide you with a single point of contact (SPOC) on the ground to coordinate all the efforts and stakeholders on site.



### **EVENTS**

### EFFORTLESS & FLAWLESS: A SINGLE POINT OF CONTACT (SPOC)



Tailor-made Event Plan

ROI Vehicle Maximization

Flawless Timely Execution

On-Site Coordination

Quality Assurance

Full Insurance Handling

Consulting

A dedicated, experienced professional project manager is in charge of our services for your event, available to assist you 24/7 throughout the complete duration of the event, from preparation to invoicing.

In direct alignment with the event team, your SPOC will work on maximizing your human and financial return on investment. Present every step of the way, he will consult you on all things ground transport. On site, the SPOC is a highly valuable asset, managing all on-ground and back office teams. This allows us to gauge service levels first-hand, perform modifications as needed and react to impromptu happenings with unparalleled speed. Whether adjusting shuttle plans for late or early arrivals or catering to last-minute requests—he is your one-point person managing all potential stakeholders of your event—suppliers, client service teams, on-site transport management and partners, thereby creating perfect service levels.

In the unlikely event of an insurance or liability case, you need not worry about not being acquainted with local laws or having to deal with anything—your SPOC at INTERLINE GLOBAL will handle all processes and procedures, no matter where in the world you chose to host your event.



### **EVENTS**

### EFFORTLESS & FLAWLESS: A SINGLE POINT OF CONTACT (SPOC)



### **CLIENT SERVICE TEAM**

**ORGANISATION FULLFILMENT ON-SITE HANDLING** Chauffeurs

#### **CONTRACT PARTNERS**

**ACQUISITION HANDLING** VETTING **MAINTENANCE** 

#### **NETWORK PARTNER CAREY**

**ALIGNMENT STANDARDS NETWORK** 500 cities /

#### **INSURANCE**

**COVERAGE HANDLING** 





70 countries



### **SPOC INTERLINE**

Tailor-Made **Event Plan** 

**ROI** Vehicle Maximization

Flawless Timely Execution

Agility

Quality Assurance

**Full Insurance** Handling

Consulting

### CLIENT

### **BOOKINGS**

**FLIGHT TIMINGS EVENT PLAN** 

#### **QUERIES**

**PROCESS** CONTENT **INVOICING** 

### **REQUESTS**

SPECIAL TRANSPORT 500 cities / 70 countries

### **CHANGES**

**PRE-EVENT REALTIME** 



## ROADSHOWS

### WORLDWIDE EFFICIENCY, RISK-FREE FROM A SINGLE SOURCE











#### INITIATE

Standard response time within the hour Phone 24/7

Never a mailbox, never a call center Mail: info@interline-global.com

#### PRE-SERVICE

- Dedicated team creates tailor-made plan
- Highly efficient ground manifest with ideal economic vehicle utilization
- Perfect pre-briefing all chauffeurs

#### LIVE +++

- Check and reconfirm all flights and chauffeur status
- Perfect service and confirmations
- On-location coordination

### POST-SERVICE

- Reconciliation of all costs prior to invoicing
- SPOC: Insurance and claims handling worldwide

Your presentation to analysts, fund managers and potential investors leaves no margin for error. We make sure your travel on the road and in the air is happily uneventful and highly efficient, so you can put your time to best use.

### **INITIATE:**

Contact us at our central phone number 24/7 or send an email—you will receive a reply within the hour.



## ROADSHOWS

### WORLDWIDE EFFICIENCY, RISK FREE FROM A SINGLE SOURCE











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#### **PRE-SERVICE:**

We review the viability of your agenda for ground travel in every city to make sure there is no slack in your travel agenda while simultaneously not putting you at risk of not making an appointment fully on time. Whether three days in one country or a three-week marathon to financial centers around the world: our dedicated roadshow team of logistics and local travel experts preempt all potential challenges and design the fastest and safest route for you.



## ROADSHOWS

### WORLDWIDE EFFICIENCY, RISK FREE FROM A SINGLE SOURCE



We work only with licensed, full-time chauffeurs to ensure the highest degree of expertise and professionalism—because every chauffeur may be a driver, but not every driver is a chauffeur.

**LIVE**: We continuously check all traffic and other potential obstacles. In the case of air travel, we check and reconfirm all your flights. We check every flight for correctness at the time of booking. We check every flight for the estimated time of arrival (ETA) prior to pickup. We check every chauffeur's status at key points of each service (in position, pickup, drop-off). We ensure every chauffeur is well briefed and aware of exact pickup and drop-off location, correct vehicle type, correct pickup sign, fulfilment of our standards and other special instructions.





## THE INTERLINE ADVANTAGE



### THE INTERLINE ADVANTAGE

### AVOID CONFUSION: 24/7 on 365 DAYS A YEAR



Standard response time within the hour Phone 24/7

Never a mailbox, never a call center Mail: info@interline-global.com



INTERLINE GLOBAL strives to deliver peace of mind through meticulously designed procedures that ensure absolute customer satisfaction. Every time.

### AS REASSURING AS IT IS SIMPLE:

One single phone number, attended by real people, fully aware of your ongoing bookings and happy to help with your query. Always available, 24 hours a day, seven days a week, 365 days a year. Without exception.

### AS EASY AS IT IS EFFICIENT:

One single email address worldwide: <a href="info@interline-global.com">info@interline-global.com</a> attended to by the global teams, double-proofing that nothing falls through the cracks.



# LIABILITY AND INSURANCE INSURED & CAREFREE



We got you covered. INTERLINE GLOBAL guarantees vehicle liability of up to 100M € and third party liability insurance of up to 6M € per case—worldwide.

In the unlikely event of an occurrence, *any* insurance claims and damages are handled through your Single Point of Contact (SPOC) at INTERLINE GLOBAL—no matter where you choose to host your event. No messy claims, no unknown territory, no worries. We deal with everything so you don't have to.

Trust people who trust themselves: we are a registered partnership (Offene Handelsgesellschaft). This means at INTERLINE GLOBAL we not only vouch with our name, but also with our private assets (partners). We are that confident.



# WORLWIDE VETTING OUR UNIQUE APPROACH



Unlike most of our competitors, *INTERLINE GLOBAL* never relies on third party suppliers. Instead, we exclusively operate with contracted partners and vetted suppliers of the worldwide CAREY Network—the only network of its kind in the industry. Ground transportation providers across the globe can only become part of the CAREY network through completion of rigorous enrolment protocols.

CAREY takes its commitment to superior service quality even further with the industry's most comprehensive Quality Assurance (QA) program, overseen by an entire department devoted to company-wide QA. This ensures that each and every member of the network is able to consistently provide top quality service while abiding by CAREY's high standards of driver training, customer care and fleet management. Through our advanced QA programs, *INTERLINE GLOBAL* can ensure consistent high quality and reliability in over 600 cities worldwide.



# EXCELLING PEOPLE, EXCELLING MATERIAL DRIVERS AND FLEET



With managing partners that started out as chauffeurs, we are particularly demanding about the quality of man and material that you put your trust in. Our chauffeurs are not only experts behind the wheel but also courteous, attentive and calm. We know that all chauffeurs are drivers, but not all drivers are chauffeurs. That's why we work exclusively with full-time chauffeurs, licensed and insured, expertly trained, English-speaking and rigorously controlled and vetted throughout the CAREY Network. Our standard fleet consists of the latest models of German luxury brand vehicles such as the Mercedes S, E and V Classes as well as the BMW 5 and 7.

Furthermore, we offer a wide range of vehicles for your transport needs. No matter whether limousines, coaches or minivans—whatever you wish for, we are happy to accommodate your request.

Thanks to the regular safety and maintenance checks throughout our network, we can guarantee an absolutely safe trip.

Every time.



# OUR BRAGGING RIGHTS TRUST THOSE THAT TRUST US

Trust those who trust us: INTERLINE exclusively provides worldwide ground transportation for renowned organizations such as Siemens AG, EADS, Airbus, Bain Capital, Bader Bank Group, Berenberg Bank, UniCredit, Deutsche Bank AG, Linde AG, Swiss Re, DB Schenker AG or American Express Centurion Travel & Lifestyle Services—just to name a few.





















